

Registered Practical Nurse

1.0 FTE Contract starting ASAP until March 31, 2025 (HOOPP eligible)

Reporting to: Executive Director, Burlington Family Health Team

The Burlington Family Health Team (BFHT) provides team-based primary care and programming. We seek to hire an enthusiastic and skilled **Registered Practical Nurse (RPN)** to join our team. The ideal candidate is an intuitive, adaptable, self-directed health professional with a passion for primary care and a strong commitment to providing and improving team-based patient care in the community.

Position Summary:

The RPN will deliver clinical and educational services in accordance with the Standards of Practice of the College of Nurses of Ontario and the policies and procedures of the BFHT. The RPN is a member of the interdisciplinary team delivering the Remote Care Management Program. Using state-of-the-art remote monitoring equipment, the RPN provides patient care through monitoring patient vitals and following protocol depending on alerts received electronically, connects with patients by phone or virtually and provides home visits as required. The RPN also provides education to support self-management. The program supports patients with chronic obstructive pulmonary disease (COPD) and congestive heart failure (CHF). The care team is comprised of RPNs, NP, Paramedics, Pharmacist, Respiratory Therapist, and other inter-disciplinary clinicians.

Key Responsibilities:

- Triage incoming referrals and enroll patients in the program using Aetonix aTouchAway technology and the Telus Community Health Record (CHR)
- Conduct assessment and develop, implement and evaluate plan of care
- Provide in-person onboarding in the patient's home to set up equipment
- Monitor the daily dashboard of patient daily vital signs and take appropriate actions based upon established clinical workstreams including telephone assessment and/or escalation to an in-home visit by RPN or another member of the clinical care team
- Provide in-home visits as required and coordinate with the team for the most appropriate clinician to conduct in-home visit
- Assist patients with use of the equipment and minor IT troubleshooting
- Provide patient education to support and maximize self-management of their chronic disease
- Apply evidence-based clinical practice guidelines and best practices to screening, monitoring, and assessment of patients' physical and emotional well-being
- Receive incoming calls from patients and care team members via telephone and/or aTouchAway
- Communicate with patients' most responsible physician (MRP) via consultation/program update summaries
- Discharge patients from the program with consideration to transitional support
- Ensure documentation is complete in the patient record in Aetonix and CHR as required
- Attend weekly clinical rounds with the care team to discuss patient care and updates
- Participate/prepare reports as required
- Background check, including vulnerable sector check is required.
- The ability to offer services in a second language is an asset

Education and Qualifications:

- Current registration in good standing as an RPN with the College of Nurses of Ontario
- Current CPR Certification
- Registered Practical Nurse Diploma or Bachelor Degree in Nursing
- 2-3 years of clinical experience, preferably in a primary care setting, working with patients with COPD, CHF and other chronic conditions
- Demonstrated ability to assist patients, family members, or other clients with concern and empathy, respecting their confidentiality and privacy, and communicating in a courteous and respectful manner
- High degree of resourcefulness, flexibility, and adaptability
- High level of critical and logical thinking, analysis, and /or reasoning to identify underlying principles, reasons, or facts
- Comprehensive understanding of PHIPA requirements to ensure patient privacy and confidentiality
- Access to a private, dedicated workspace free from distractions when working remotely
- Valid Ontario Drivers License and vehicle access; mileage is reimbursed

Work Location:

The work environment for this position is hybrid and includes working from home and providing in-person in-home services.

Why Join Our Team:

We offer a competitive compensation package, including HOOPP pension. We are a dynamic and innovative team focused on supporting our community and our multi-disciplinary approach to care offers cross-collaboration and enhanced opportunities for learning. We offer a culture that is respectful, welcoming and inclusive, we have a strong health and safety focus and are committed to supporting a work/life balance for our team members.

The BFHT is an equal opportunity employer and supports diversity, equity and a workplace free from harassment and discrimination. We encourage applications from all qualified candidates, including women, persons with disabilities, members of visible minorities and aboriginal persons, individuals of diverse gender and sexual orientation and all groups protected by the Human Rights Code. The BFHT is committed to an inclusive and accessible process for recruitment, selection, and assessment. Accommodations are available upon request at any point in the selection process by notifying the recruitment staff.

Please send your CV to humanresources@burlingtonfht.com by August 1, 2024.