

System Navigation Referral

Fax Referral To: 855-928-5284

Intake Number: 289-208-9619

Service Information

The System Navigator provides assessment, referrals, and guidance with accessing community health and social care services for members of the identified priority populations:

- Older Adults
- Mental Health and Addictions (all ages)

Patient/Client Information

Name: _____ D.O.B.: _____ Personal Pronoun: _____

Health Card Number: _____ Preferred Language: _____

Address: _____ Postal Code: _____

Phone Number: _____ Can a detailed phone message be left? No Yes

If the client has a family caregiver that the System Navigator can contact, please include their contact information, following consent.

Family Caregiver / Substitute Decision Maker: _____

Phone Number: _____ Email: _____

Reason for Referral

Service Criteria Checklist

Select at least one:

System Navigation

Mental Health & Addiction Virtual Care Library

The MH & A Virtual Care Library is short term tablet loan program to facilitate access to virtual resources for clients with mental health and addiction concerns. Includes device loan and device education.

- | |
|---|
| <input type="checkbox"/> Client lives in Burlington / surrounding areas |
| <input type="checkbox"/> Client has identified health and/or social care need |
| <input type="checkbox"/> Client consents to referral and being contacted by a System Navigator for follow up |
| <input type="checkbox"/> For MH & A VC Library - Client has an identified mental health and/or addiction concern. |
| <input type="checkbox"/> For MH & A VC Library - Client has an identified barrier to technology access. |

Identify relevant health and/or social care needs:

Is the client connected with any community services currently? If yes, which? No Yes

Referral Information

Referral Source Name: _____ Date of Referral: _____

Office Telephone Number: _____ Office Fax Number: _____

Family Physician Name: _____ Telephone Number: _____

Family Physician Fax: _____

Note that the System Navigation may reply to the referral using secure messaging on Hypercare, if applicable.
Note that System Navigation is **not** an urgent health or crisis support.

